

THE RITZ-CARLTON

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Dear Members,

I am delighted to report The Ritz-Carlton Club, San Francisco continues to receive outstanding Member Engagement Survey results. Overall satisfaction is 80.7% for scores of "perfect 10's". The score for Overall Club Cleanliness is 91.7% and Everything in Working Order is 93.2%. Thank you for your feedback when returning your survey.

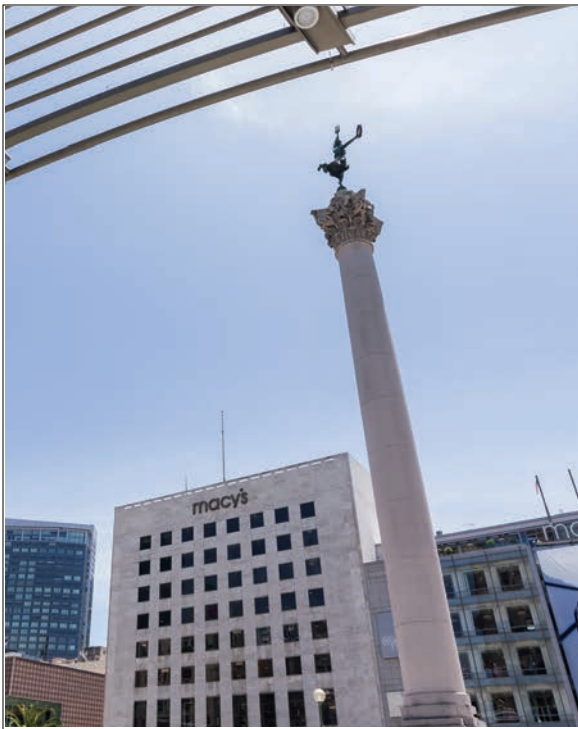
A Better Market Street organization is dedicated to making Market Street a vibrant public space. The project is in an environmental review phase under the California Environmental Quality and National Environmental Policy Acts. A draft Environmental Impact report is expected to be published in May 2017 which studies three alternatives that would redesign and provide transportation and streetscape improvements on Market Street and potentially on Mission Street. Work has also begun on a conceptual engineering report.

Finally, this summer The Ritz-Carlton Rewards introduced new benefits for Elite members which includes:

- Gold and Platinum Elite members are offered a late check-out--as late as 4:00 p.m.--based on availability. The priority late check-out for a Silver Elite member continues, based on availability.
- Platinum Elite members may now be upgraded to a suite, based on availability. Gold Elite members continue to receive upgrades to the next room category, based on availability, excluding suites.
 - A select 5,000 highly-engaged Elite members will be assigned a personal concierge who will assist with planning stays and activities.
- A new experiential rewards platform allows members to redeem points to use towards curated sports events, entertainment and culinary experiences, as well as for personal occasions such as a honeymoon. At launch, members redeem points to purchase an experience, and, in subsequent months, members will also be able to bid auction-style for events.

As always, if there is anything our Ladies and Gentlemen can do for you, please don't hesitate to ask. It is a true honor to serve your needs while living at The Ritz-Carlton.

With best regards,
Kevin Williams, General Manager
The Ritz-Carlton Club & Residences, San Francisco



Association Update

690 Market Homeowners Association

690 Market Master Association has amended the 690 Market Master Association Rules and Regulations to establish size and weight limitations for vehicles permitted to park in the parking garage:

"Vehicle length shall not exceed seventeen (17) feet; vehicle width shall not exceed seven (7) feet; vehicle overall height shall not exceed six (6) feet, two (2) inches; vehicle weight shall not exceed six thousand three hundred (6,300) pounds; and vehicles must fit within the designated parking spaces."

Amended 690 Market Master Rules and Regulations were mailed to Members in April 2016. To obtain a copy, please contact Kevin Williams, General Manager, by email at kevin.williams@ritzcarlton.com, or by phone at 415.293.6180.

BOARD OF DIRECTORS

Nathan Guikema
President

Doug Webber
Vice President

Breland Gowan
Secretary/Treasurer

Brad Bradford
Director

Tom Sullivan
Director

Reminders:

Building Amenities

690 Market governing documents prohibit the use of any building amenities (lounge, garage, fitness center, house car, etc.) to any Member who is not "in residence."

How to Use Guide

It is our pleasure to provide you with a detailed "How to Use Guide" with information to assist you in planning travel by using all of the vacation options available to you.

To view the "How to Use Guide," go to this link:

http://img.vacationclubsurvey.com/images/rcdc/2015_adhoc/rcc_dhtug_sanfra.pdf.

As always, Member Services is available to assist you in facilitating any vacation option, enrollment, or answering additional questions you may have. Please feel free to contact Member Services, by phone, at 888.220.2084.

CONTACT US

690 Market St
San Francisco, CA 94104
Phone: 415.781.9000
Fax: 415.293.6194

Upcoming Theater Shows

Access is yours! Members save on tickets by using promo code: RITZ. There are three ways to purchase: at the Box Office; by phoning 888.746.1799; or by contacting the Member Experience Concierge for online purchasing.

• Beautiful: The Carole King Musical

August 9 - September 18, 2016:

SHN Orpheum Theatre, 1192 Market Street @ 8th

The inspiring true story of King's remarkable rise to stardom, from being part of a hit songwriting team with her husband Gerry Goffin, to her relationship with fellow writers and best friends Cynthia Weil and Barry Mann, to becoming one of the most successful solo acts in popular music history. Along the way, she made more than beautiful music, she wrote the soundtrack to a generation.



Beautiful: The Carole King Musical

• Disney's The Lion King

November 2 - December 31, 2016:

SHN Orpheum Theatre, 1192 Market Street & 8th

The World's #1 Musical seen by more than 85 million people makes its triumphant return. Giraffes strut. Birds swoop. Gazelles leap. The entire Serengeti comes to life as never before. And as the music soars, Pride Rock slowly emerges from the mist.

* Discounts not available for all performances. Extent of discount amount depends on day of the week and section within the theatre. Ticket price includes facility fee and per ticket fee. Tickets subject to availability. Other restrictions may apply.



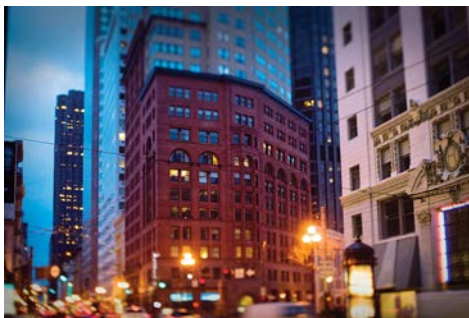
The Lion King

Journey into The Ritz-Carlton®

Our Members aspire to collect and share rare stories, so to ensure access to the best tales to tell, The Ritz-Carlton has launched an editorially-driven section of ritzcarlton.com. The platform shares meaningful content with those Members who are constantly curating inspiring stories to share, keeping them engaged, fueling the desire to travel, and to travel with The Ritz-Carlton.

Members can find the stories and experiences with the ease of Internet search engines, or by browsing within the site itself. Diving deeper into The Ritz-Carlton brand, hotel destinations, and Ladies and Gentlemen, the content pillars of "Journey" include: Around the World; Destination Guides; Food + Drink; Irresistible Finds; Family Adventures; Exclusive Partnerships; Real Weddings; Surprising Stories and Memories.





The Ritz-Carlton Club & Residences, San Francisco

Residential Awards

Best Overall Financial Performance

The Ritz-Carlton Club & Residences, San Francisco was recognized in July at The Ritz-Carlton Global Residential Leadership Conference held at The Ritz-Carlton, Bachelor Gulch. The Club and Residences consistently provided superior reporting for both period-end and budget presentations, and to both Corporate and Board of Directors stakeholders. The property achieved budget in each of the four Associations in 2015, in light of increased occupancy and significant cost pressure. The team excelled at billing and collection last year, lowering delinquencies to their lowest in history. In addition, the site team continued to improve the annual audit process. The passion to implement these new business processes and maintain outstanding confidence with the Board of Directors helped pave the way to this 2015 Best Overall Financial Performance accolade.

Highest Overall Member Engagement

The Ritz-Carlton Club & Residences, San Francisco was recognized for Highest Overall Member Engagement. The Club has consistently increased Member Engagement for the last three years. In 2015, the property was the only Club with top box achievement over 80%, at 80.5%.

The Ritz-Carlton Club Leader of the Year

We are pleased to announce the 2015 Ritz-Carlton Club Leader of the Year is Kevin Williams, General Manager. Kevin's leadership in 2015 was extraordinary across almost every metric available. Member Engagement increased significantly, financial results were the best in Club history, and #1 in the region. It does not stop there. In addition, Kevin oversaw a flawless renovation of all Residences, managed the construction of a new Board Room and garage enhancements, supported the developer on a bulk sale of the remaining whole ownership units, and provided valuable input on brand direction as part of the Brand Business Council. Last but not least, Kevin finds time to be Residential Conference Chairperson, managing the majority of the logistics for the elaborate meeting. He is a true leader in our brand, a trusted colleague and friend to many and merits our sincere congratulations for this deserving award of excellence!

Member Exclusive

As a Ritz-Carlton Destination Club Member, enjoy an interactive cooking class for two at the acclaimed Culinary Center of The Ritz-Carlton, Cancun when you stay this summer.

Reserve a getaway to The Ritz-Carlton, Cancun and receive a complimentary class for two Destination Club Members at the resort's celebrated Culinary Center. Led by the hotel's acclaimed chefs and culinary team, enjoy an intimate and interactive gourmet session in a residential-style kitchen. Enjoy a fun, hands-on experience offering lessons and techniques on a variety of regional flavors and savory dishes from Mexico and around the world, paired with selected wines and cocktails.

Once you master the cooking style of our affable chefs, you can relax at the luxury resort that embodies the vibrant yet quaint charm of Cancun set along one of Mexico's finest beaches. Enjoy the warm Caribbean afternoon breezes from a luxurious poolside chaise at the Cancun beach resort, give in to the tranquility of Mayan-inspired spa treatments or let the soothing sound of the waves accompany your dinner on the beach. In addition, here are some must-do attractions during your stay:

- Private Seaside Casitas with concierge service
- Tequila Tasting
- Seashell Mayan Massage at Kayantá Spa
- Sunrise Yoga
- Chichen-Itzá by Helicopter

The Ritz-Carlton, Cancun offers a variety of fine dining experiences. You will be served the freshest seafood while dining al-fresco in a private seaside thatched palapa. From interactive dining experiences to the finest cuisine in Cancun, the nine restaurants offer a savory selection of menus that will satisfy every palate. Complement the epicurean journey with our exclusive wine lists and imaginative cocktails prepared by craft bartenders or sample a range of local flavors with tequila tastings in the ocean front lobby lounge.

To book your reservation, please contact Member Services at 888.220.2084. Mention the "Cancun Interactive Cooking Class" offer.

Offer is valid June 17, 2016 through December 22, 2016 and includes participation in one cooking class for two Destination Club Members. Requires at least 24-hour advance booking. Rate is per room/per night, based on single or double occupancy, exclusive of taxes, gratuities, fees and other charges; does not apply to groups; cannot be combined with any other offer and is not applicable for Rewards redemption. No refund or credit for unused portion. Void where prohibited.

The Ritz-Carlton, Cancun



Mandapa, a Ritz-Carlton® Reserve

Relax Mind, Body and Soul

Last fall, Mandapa, a Ritz-Carlton Reserve debuted in Ubud, Bali, as the third resort in the prestigious Ritz-Carlton Reserve portfolio. Situated where temples stand majestic against a backdrop of emerald green rice terraces and steep hillsides, Mandapa is named after an entrance to a traditional Hindu temple. Along the majestic Ayung River, the Reserve offers personalized spiritual, wellness, health and detox programs, complemented by a fulltime dedicated Patih (butler). "Ubud" actually derives from the Balinese word for medicine, a reference to the region's long tradition of healing.

With only 35 spacious suites nestled into the hillside, and 25 private pool villas in the valley, the exquisite accommodations feature meticulous Balinese interiors naturally inspired and sustainably sourced with local materials such as bamboo and teak wood. A visit to The Reserve is a journey inside an indigenous Balinese village, the property built around a working rice paddy. An ideal destination for collectors of extraordinary moments, guests experience the time-honored planting, harvesting and tending of the local culinary staple by spending time ankle-deep in the rice paddies. The recreation manager provides a sarong, laborer's scarf and a handful of rice seedlings. Guests poke the seedlings into the velvety mud using a Balinese technique practiced since the ninth century.

The Spa offers holistic, comprehensive wellness and lifestyle programs based on six pillars – Balinese Spa, Detox & Nutrition, Alternative Therapy, Body Therapy, and Healing—and also features a state-of-the-art fitness center, sauna, river-front yoga studio, vitality-pool and relaxation areas. An organic garden, farm and two-story bamboo "Green Camp" Kid's Hut are tucked away from the rest of the resort. Here, the young guests can make a bamboo raft, mountain hike, practice yoga and learn how to make a temple offering. The adjacent century-old Hindu temple continues to be owned by local families, who make their daily offerings or perform an array of ceremonies. The land was previously farmed by a neighboring village of 30 families, and The Ritz-Carlton employs staff from these same families today.

The Reserve is an hour drive from Bali Ngurah Rai International Airport, and close to Gaya Art Space, Neka Art Museum, Blanco Museum, Ubud Market and Puri Lukisan Museum.

Mandapa rice terrace

